

The Swan at Streatley

The Swan at Streatley Privacy Statement

This website is operated in accordance with the General Data Protection Regulation 2016. When you visit our site to read or download information, we log your IP address which is automatically recognised by the web server. We do not make this information available to third parties and we do not capture personal information during this process.

By using the website, you are giving your consent for your personal information to be used for the purposes set out below.

We may collect the following data:

- Details of visits to our website, the pages and resources that are accessed including but not limited to, traffic data, location data and other communication data that may assist us in understanding and improving how guests use this website
- Information that guests provide to use as a result of filling in forms on this website, such as signing up for our email newsletter or using our reservations system
- Information provided to us when our guests communicate with us electronically or via the phone for any reason

Processing and controlling your personal information

We respect the privacy of all our guests. We will not sell or distribute your personal information to third parties unless we have your permission or are required by law to do so.

We do not share your information with third parties. The only third parties that will use your personal data are those that are used to complete the bookings and reservations process, for information on how those third parties store your personal information and credit card details contact them directly and view their privacy policies.

If you have any requests concerning your personal information or any queries with regards to our policies please contact us:

The Swan at Streatley

High Street

Streatley-on-Thames

RG8 9HR

T: 01491 878800

E: info@theswanatstreatley.com

The Swan at Streatley

We only process this personal information for the purposes of dealing with your enquiries, reservations or bookings and/or providing you with information about our services where you have agreed to be contacted further.

If you have agreed for us to send information for marketing purposes you may change your mind at any time by hitting unsubscribe from our email mailing list.

Under the General Data Protection Regulation 2016 you may request a copy of any personal information that we hold about you.

If you believe that any personal information we are holding on you is incorrect or incomplete please contact us and we will promptly correct any information found to be incorrect.

Links to other websites

Our website contains links to other websites of interest. Once you leave our site you should note that we do not have any control over third party websites. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting those third-party sites and those sites are not governed by this privacy statement.

Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about website traffic and improve our website in order to tailor it to guests needs. We only use this information for statistical analysis purposes.

Cookies do not give us access to your computer or any information about you, other than the data you agree to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Changes to our Privacy Policy

We keep our Privacy Policy under regular review and will place any updates on this website. This policy was last updated on 18 April 2018.