

Gym & Spa at Streatley

Terms & Conditions

Membership access to facilities

A valid membership key fob is necessary to gain access to the gym and spa facility and to check in to classes. Membership is non-transferable and your membership card cannot be used by anyone else. A £5 administration fee is charged for replacement cards.

All members are required to complete a Physical Activity Readiness Questionnaire (PAR-Q) on joining and must receive an induction prior to working out to ensure safe and efficient use of the equipment.

Steam Room & Sauna

These facilities are used at your own risk. Pregnant women and people with heart or blood pressure conditions are advised against spending time in this environment due to the extreme heat and humidity.

Payment

Joining fee can be paid by debit or credit card. The monthly membership fee is paid by direct debit and this is managed by Harlands Group. Their terms and conditions are available on the website and will also be emailed to you on sign up.

Cancellation

We hope you won't want to cancel, but if you do, please notify gym@theswanatstreatley.com in writing. Please give 10 days' notice **before** your next direct debit payment is due in order to start the cancellation process. Notification after this time may result in your next payment being taken. Gym membership can be frozen up to 3 months in exceptional circumstances (illness, injury), at the discretion of gym management.

Changes to hours

Advertised opening hours may change from time to time due to staff sickness, holidays, refurbishment, and maintenance work. There will be no refund of membership during this time; however we will endeavour to give members notice of any changes.

Changes to classes may occur and classes may be cancelled due to staff sickness or unforeseen circumstances. Wherever possible, we will endeavour to cover the class with a different instructor.

Changes to membership fees

Members will receive a minimum of 1 months' notice in writing of any changes to the membership fees.

Standards of Behaviour

The Gym at Streatley reserves the right at any time to refuse any application for membership, refuse admission, de-activate the membership of any individual who does not adhere to these terms and conditions or general standards of behaviour expected of facility users. Club rules are clearly displayed in the gym.

Junior use The minimum age for membership is 16.